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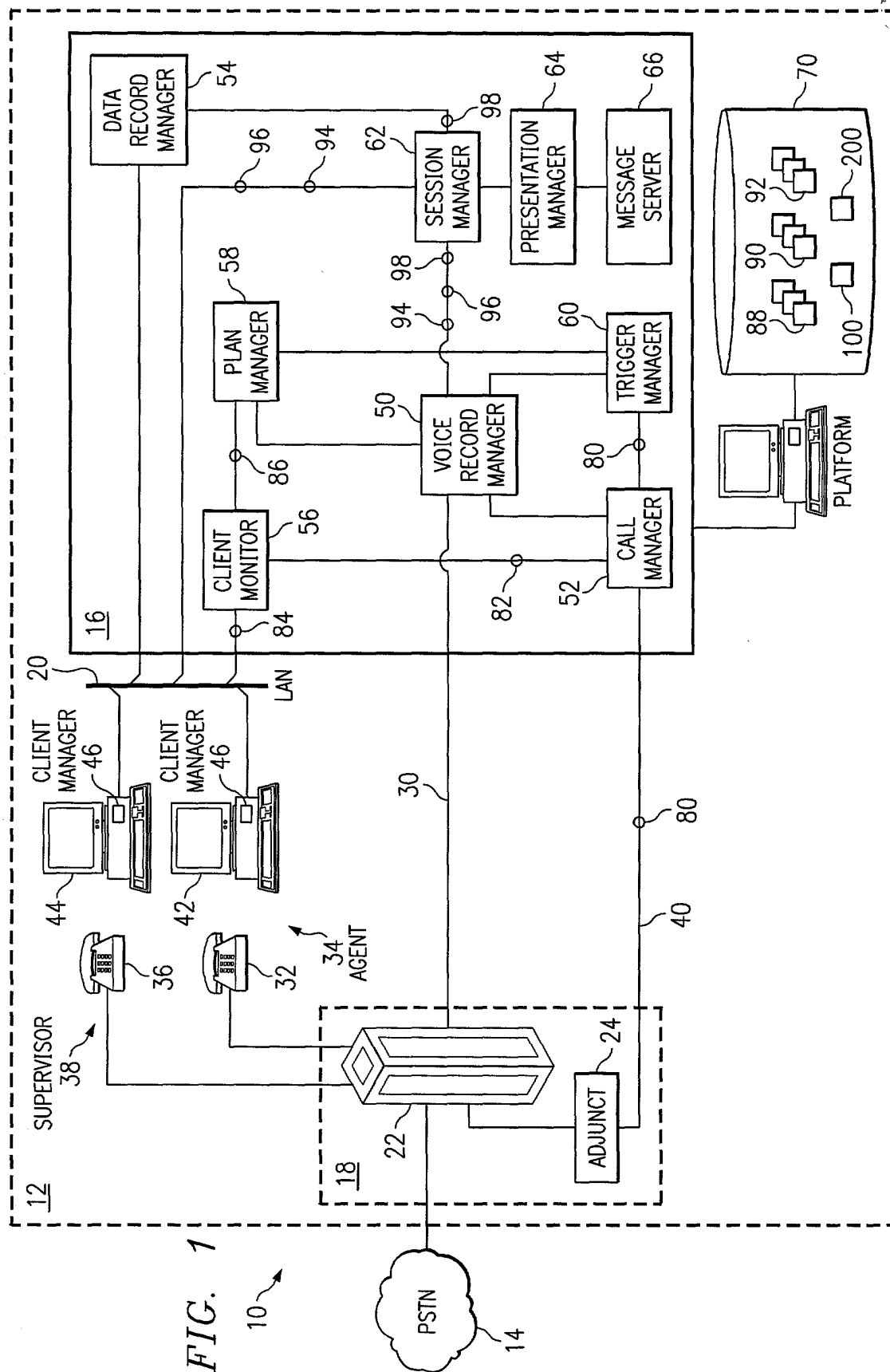


FIG. 2

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110

General

Name: xyz 112 Description: 124

☐ Plan is Activated 122 114

126

Details

Beginning 1/7/2002 130 132, this plan is to begin monitoring 134
any user defined in the system [Global] 140 using the [greatest dispersion] 136 method
for recording. The plan should attempt to obtain 10 138 recordings during a
140 140 144
1 week 136 period, with a maximum of 5 recordings per day. Recordings can
only be obtained between 12:00 AM 150 and 11:59 PM 148 each day, and they are
150 allowed 152 to have a voice 146 trigger occur to start the recording.
Required triggers are defined in the triggers section of this plan.

The (Not Selected) 154 voice template and/or 156 (Not Selected) 156
screen template should be used to determine the attributes for recording.

The plan should repeat 1 158 times before ending. Based on these settings, the
plan should complete its work on 1/14/2002.

Triggers

Triggers 162

Name	Value
ANI	
DNIS	160
UUDData	

Add Edit Delete

Users

Owner: Bill Jones 164 168 118

Available Groups and Users 166

Name	Voice Alias Type	Voice Alias
John Smith
Michael Richards
Kathy Baker

Notifications

Notifications

Ken Hicks 170

Email Address 172 120

KHICKS@XXXXX.XXX

Add Edit Delete

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SESSION
TABLE
100

202 204 206 208 210 212

SESSION ID	RECORDING TYPE	RECORDING PLAN ID	PRIORITY	RESOURCES IDENTIFIER	CLIENT ID
1	VIDEO	246	5/10	DATA NETWORK 20	10.200.2.3
2	VOICE	246	5/10	VOICE CHANNEL 1	X6581
3	VOICE	ROD	10/10	VOICE CHANNEL 15	X6645
4	VOICE	123	1/10	VOICE CHANNEL 20	JOHN SMITH
⋮	⋮	⋮	⋮	⋮	⋮

FIG. 3

TRANSACTION
TABLE
200

230 232 234 236 238

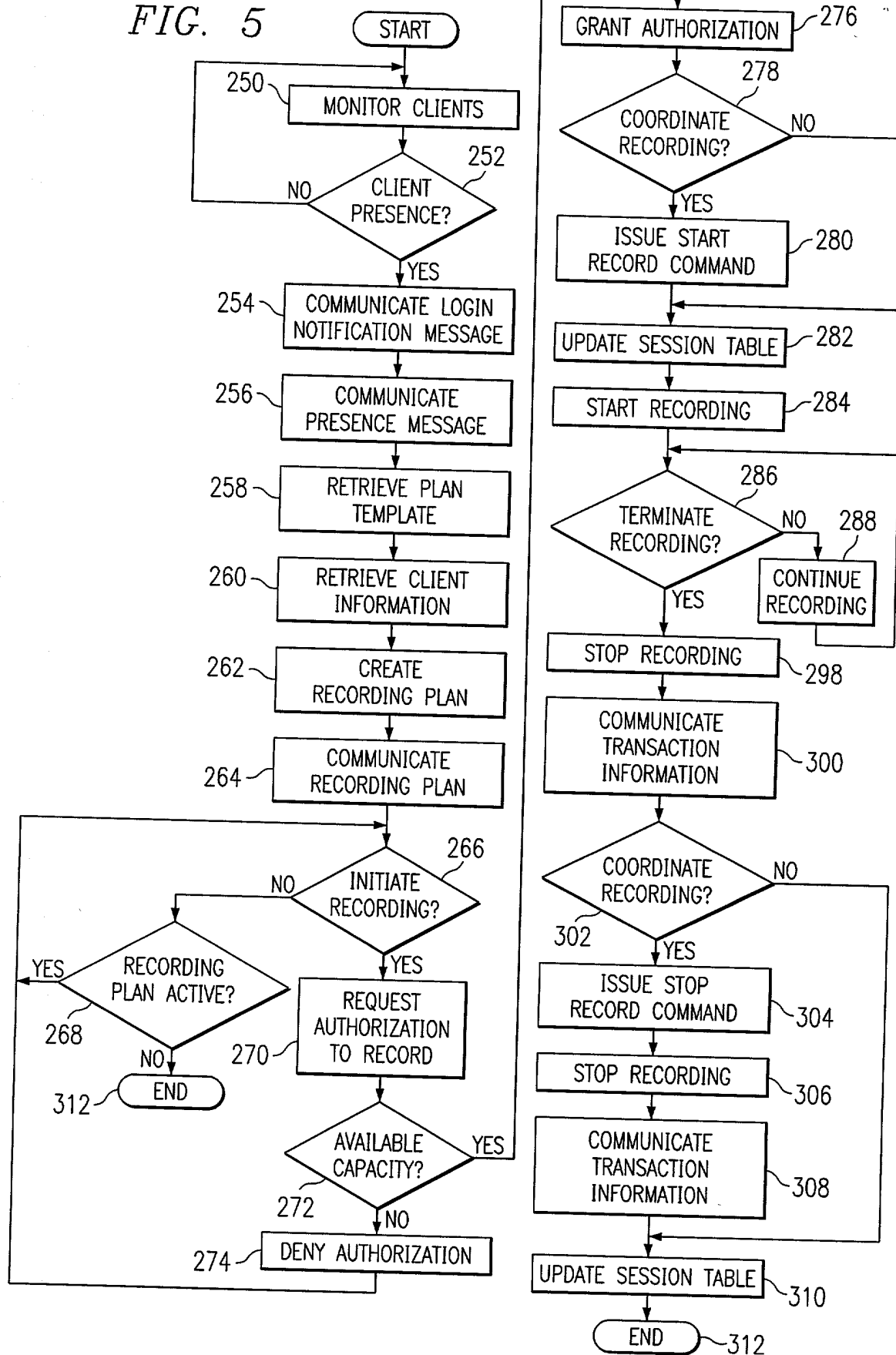
CLIENT ID	RECORDING PLAN ID	RECORDING SPECIFICATIONS	PATH ID	TRIGGER INFORMATION
10.200.2.3	246	LENGTH: 00:04:32; START: 7:50.00; END: 7:54.32; ON-HOLD: 2:32.01	video5@server	WEBSITE LAUNCHED
X6581	246	LENGTH: 00:04:32; START: 7:50.00; END: 7:54.32	f:\voice\5011982.dat	ON-HOLD CONDITION
X6645	ROD	LENGTH: 00:24:12; START: 14:05.00; END: 14:29.12; CTI EVENTS	http:\\voiceann5.cti	ANI/DNIS INFORMATION
JOHN SMITH	123	LENGTH: 00:10:21; START: 17:51.00; END: 18:01.21	c:\video\3.dat	NONE
⋮	⋮	⋮	⋮	⋮

FIG. 4

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FIG. 5



2004010-20422001